

# Socialcast Enterprise Readiness

## Application Features

These features apply to both SaaS and OP.

### Secure Development Lifecycle

Security practices are baked in to Socialcast product development. Development activities include product security and privacy assessments; threat modeling, static and dynamic analysis, and third-party penetration testing.

### Hardened Linux Systems

All systems are continually evaluated and updated to mitigate against current security threats.

### Automated Account Provisioning

Sync Socialcast to your Active Directory environment, or utilize your SAML-compliant SSO solution to manage user accounts. Automated account provisioning simplifies the work of IT while keeping your network secure.

### Password Policy

Create a password policy to meet your security requirements. For communities that do not use LDAP or SSO to authenticate users, community administrators can create custom password policies to comply with company security requirements. Administrators can also reset passwords globally at any time, and set expiration intervals.

### Audit Search

Socialcast administrators can follow or audit a message posted in the community, even when not interacting with the conversation. Anytime an interaction happens with a particular message, an email is immediately sent to the admin showing the interaction that took place.

### IP Range Restriction

Network administrators can restrict access to designated IP ranges, preventing unauthorized access to confidential information from anywhere other than corporate controlled networks or VPN.

### Legal Compliance

Socialcast provides data retention and purge controls. These tools allow you to purge data if you choose, at intervals you select, and also export data for backup and archival purposes.

### Manage Attachments

Administrators can prohibit users from attaching files to conversations based on the extension. Administrators may add as many prohibited file types as desired (such as .doc, .eps, .xls, and .pdf) and may reverse this setting at any time.

### Profanity Filter

Community administrators can define a list of "banned" words that, if typed, will not appear in the community. In their place, asterisks will appear.

### Virus Protection

Integrated virus scanning checks each attachment for signs of malware.

### Customizable Terms of Service & Privacy Policy

Socialcast allows each community to maintain their own privacy policy and terms of service.

## Socialcast SaaS Deployments

### Dedicated or Multi-Tenant

Clusters may be located in any [vCloud Air facility worldwide](#):

- Northern California
- Nevada
- Arizona
- Texas
- Virginia
- New Jersey
- UK
- Germany
- Japan West
- Australia South

### Encryption

Communications with Socialcast are secured by banking industry standard SSL/TLS encryption.

### Availability

Enterprise class service level agreement with a 99.9% uptime commitment.

### Backups

Socialcast performs hourly backups that are encrypted on-disk and immediately transferred to a separate facility.

### SOC 2

Socialcast itself is SOC 2, Type II, certified, and is hosted on distributed data centers certified against leading standards, including ISO 27001, SOC 2, and SSAE 16. Reports are available to customers under NDA.

### Safe Harbor

Socialcast is Safe Harbor compliant, certified by TRUSTe. Socialcast complies with the U.S. – E.U. Safe Harbor framework and the U.S. – Swiss Safe Harbor framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of data from the European Union and Switzerland.

### Cloud Security Alliance

VMware is a member of the CSA, and a participant in the STAR program.

## Socialcast On-Premise Deployments

### Flexible Deployment Options

Customers with specialized security requirements may deploy and operate in accordance with their own specifications for security and resilience.

