

# VMware Socialcast Configuration and Integration Design - On Premises

## AT A GLANCE

The VMware Socialcast Configuration and Integration Design - On Premises Service includes the design and configuration of your Socialcast virtual appliance, tailored to your company's needs.

VMware can help you deliver a seamless implementation of your Socialcast community, ensuring best practices are followed to mitigate risk and support long-term success.

## BENEFITS

- Accelerate the implementation of VMware Socialcast with the configuration and deployment expertise of a VMware Consultant.
- Valuable insight into the maintenance of Socialcast On Premises servers.

## Overview

VMware Socialcast enterprise social software connects people to the knowledge, ideas, and resources they need to drive new levels of business performance. By integrating a robust social layer within the business applications and systems people use every day, Socialcast creates a contextual flow of ideas and involvement around today's complex business processes.

The VMware Socialcast Configuration and Integration Design - On Premises Service can help your company quickly move from project approval to active Socialcast community. Our VMware Consultant will design and configure the Socialcast virtual appliance, using best practices, experience, and your requirements. Through our expertise, the community will be established with configurations that not only adhere to best practices, but support long-term success.

The VMware Socialcast Configuration and Integration Design - On Premises Service can help customers minimize the internal resources required for pre-deployment activities, accelerating their implementation of Socialcast. In addition, customers will gain valuable insight into how to maintain and expand Socialcast servers.

## Customer Profile

- Companies that want to incorporate collaboration with existing business tools to foster greater agility and drive greater business value.
- Customers who are new to VMware Socialcast and are interested in accelerating their On Premises implementation.
- Customers without in-house expertise that would value seasoned VMware Consultants completing the configuration and design of the Socialcast virtual appliance, readying it for customer deployment.

## Deliverables

- Kick-off meeting to review Customer environment and requirements, along with results of [Pre-Deployment Checklist](#)
- Socialcast Clusters, as pre-installed, self-configuring virtual machine image (appliance) ready for Customer deployment

## Topics Covered

- Engagement kick-off - review project process and information required from Customer to customize the configuration
- Knowledge transfer on the configuration and deployment of On Premises Servers
- Hand-off, including overview of configuration of Socialcast Clusters and how to properly grow the Socialcast Clusters to ensure optimal performance

## Roles and Responsibilities

- VMware Consultant: Conducts launch meeting, solicits required information from Customer, configures Socialcast system deployed as virtual appliance-based Socialcast Clusters
- Workshop Participants: IT vSphere Administrator with knowledge and authority to provision virtual appliances

## Scope and Pricing

- Up to 16 hours (2 business days), delivered remotely
- Configuration of a Socialcast system deployed as virtual appliance-based Socialcast Clusters
- Does not include installation of vSphere or virtual appliance

VMware Socialcast Configuration and Integration Design - On Premises Services are delivered by a VMware consultant.

Contact your local VMware representative for pricing.

PSO Credits are redeemable for this offering.

## Requirements

Production license of VMware Socialcast

GZIP un-compression utility

Internet access

VMware Datastores with sufficient capacity - the number of nodes and spaced will be specified by the VMware Sales Representative

Prior to initiating the service, customer must fulfill the requirements within the Getting Started, Pre-Deployment Checklist posted here: <http://op.socialcast.com/getting-started/>

## Key Activities

Engagement Kickoff, including verification that <a href="#">pre-deployment checklist</a> has been completed by Customer
Request for Customer information required to configure the Socialcast system for the customer's needs
Configuration of a Socialcast system as deployed as virtual appliance-based Socialcast Clusters
Hand-off of configured Socialcast Clusters as pre-installed, self-configuring virtual machine image, ready for customer to deploy
Engagement Wrap-Up

## Related Services

VMware Professional Services provides end-to-end services to help customers of all sizes and across all industries drive greater value from VMware Socialcast implementations. In addition to the VMware Socialcast Configuration and Integration Design - On Premises Service, you may be interested in the following:

- VMware Socialcast Configuration and Integration Design - Dedicated Cloud Service
- VMware Socialcast Reach System Integration Service
- VMware Socialcast Single Sign-On Configuration Service
- VMware Socialcast Community Optimization Service
- VMware Socialcast Assigned Client Account Representative Service

## For More Information

Visit [www.vmware.com](http://www.vmware.com) for more information about VMware software and services, or contact your local VMware representative.

## About VMware Professional Services

VMware Professional Services, the largest services organization of experienced IT professionals focused solely on virtualization, provides industry-leading consulting, education, and technical account manager services that enable customers to transform IT environments through virtualization and realize greater value from flexible, agile IT service delivery models sooner, with less risk.

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