

VMware Socialcast Single Sign On (SSO) Configuration Service

AT A GLANCE

The VMware Socialcast Single Sign On (SSO) Configuration Service provides the expertise required to establish SSO for your Socialcast community.

By enabling SSO, you can quickly add new users through automated provisioning, providing instant access to the community to foster greater overall participation through easier access to Socialcast.

BENEFITS

- Expert implementation of Single Sign On for your Socialcast community.
- Increased employee participation in your community by providing instant access to anyone already logged into your network.
- Reduced support resources and employee frustrations by eliminating separate login processes.

for password issues, freeing those resources for more critical and high-value work.

Customer Profile

- New or existing VMware Socialcast customers who want to simplify employee access to Socialcast, decreasing frustration and fostering increased participation in the collaboration community.
- Companies that want to leverage Socialcast Single Sign On capabilities to automate new employee provisioning, providing instant access to the community and making access even easier.

Overview

VMware Socialcast enterprise social software connects people to the knowledge, ideas, and resources they need to drive new levels of business performance. By integrating a robust social layer within the business applications and systems people use every day, Socialcast creates a contextual flow of ideas and involvement around today's complex business processes.

VMware Single Sign On Configuration Service (SSO) takes the burden off your IT resources by providing the expertise required to establish SSO, configured for your Socialcast community.

VMware Socialcast Single Sign On Configuration Service can help you reduce employee frustrations that come from individual logins to disparate business systems. By streamlining the process and providing instant access to users that are already logged-in to your business network, user satisfaction is increased and barriers to participation are reduced. SSO will also help reduce the demands on support

Deliverables

- Kick-off meeting to review of the company's Socialcast implementation and verify system requirements
- Set-up of the SSO service for the company, including testing the connection from the identity provider and service provider

Key Activities

Engagement Kickoff
Set-up and testing of the Single Sign On service
Engagement Wrap-Up

Roles and Responsibilities

- VMware Consultant: Conduct launch meeting, configure the SSO connection

Scope and Pricing

- Up to 16 hours (2 business days), delivered remotely

VMware Socialcast Single Sign On (SSO) Configuration Services are delivered by a VMware consultant.

Contact your local VMware representative for pricing.

PSO Credits are redeemable for this offering.

Requirements

Production license of VMware Socialcast

Purchase Socialcast Configuration and Integration Design Service (for different deployment options)

SSO server using these protocols:

- SAML 1.0, 1.1, 2.0, WS Trust 1.3 or WS Federation. (SAML 2.0 offers the fastest implementation with fewer configurations.)

Before service begins, customer must prepare a SAML idp metadata XML file (with the exception of WS Trust or WS Federation implementation).

Related Services

VMware Professional Services provides end-to-end services to help customers of all sizes and across all industries drive greater value from VMware Socialcast implementations. In addition to the VMware Single Sign On (SSO) Configuration Service, you may be interested in the following:

- VMware Socialcast Configuration and Integration Design Service - Integrated Cloud Service
- VMware Socialcast Configuration and Integration Design - On Premises Service
- VMware Socialcast Reach System Integration Service
- VMware Socialcast Community Optimization Service
- VMware Socialcast Assigned Client Account Representative Service

For More Information

Visit www.vmware.com for more information about VMware software and services, or contact your local VMware representative.

About VMware Professional Services

VMware Professional Services, the largest services organization of experienced IT professionals focused solely on virtualization, provides industry-leading consulting, education, and technical account manager services that enable customers to transform IT environments through virtualization and realize greater value from flexible, agile IT service delivery models sooner, with less risk.

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